

# COMMUNITY SAFETY UPDATE



Community Services  
Alternative Response  
Payroll Tax Update

October 9, 2023

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## BEHAVIOR INCLUSION: PROVIDING ADDITIONAL SUPPORT AND ACCESS TO YOUTH OF ALL AGES



“WHEN YOU HAVE A CHILD WITH A DISABILITY, IT’S LIKE WINNING THE LOTTERY TO HAVE A SAFE PLACE FOR THEM TO GET MUCH NEEDED OPPORTUNITIES TO BE WITH PEERS IN A SUPPORTIVE ENVIRONMENT.”

- 49 BEHAVIOR SUPPORT PLANS WRITTEN
- 113 SUMMER CAMPS PROVIDED
- 97 STAFF TRAINED IN BEST PRACTICES

YOUTH SERVICES BEHAVIOR INCLUSION IN ACTION



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# TEEN EMPOWERMENT HELPING BUILD LIFE AND JOB SKILLS

Pathways to Employment  
Media, Arts & Technology  
VIBE Friday Night Drop In



PETERSEN BARN COMMUNITY CENTER VIBE PROGRAM



COUNSELOR IN TRAINING RIVER TRIP

Community Grants and Partnerships  
Hult Center-Behind the Scenes Opportunities



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# RESOLVE: EMPOWERING YOUTH TO REPAIR HARM

Accountability  
Personal Development  
Community Building  
Community Service  
Leadership  
Commitment



COMMUNITY RESTORATION AND SERVICE



City of Eugene Recreation



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# COMMUNITY SERVICE OFFICERS

Community Safety  
Payroll Tax funds


15 CSOs  
4 CSO Supervisors



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EPD COMMUNITY SERVICE OFFICER

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# NON-EMERGENCY REPORTING

Original telecommunication line

**911**

Dedicated non-emergency line to mitigate 911 call burden

**541-682-5111**

Early online system to increase reporting efficiency

**CopLogic**

Virtual meeting capabilities to strengthen connection to the community

**MyPDConnect**

EUGENE POLICE NON-EMERGENCY REPORTING

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**EPD'S NEW ONLINE REPORTING PORTAL**

[www.epd.mypdconnect.com](http://www.epd.mypdconnect.com)



**Eugene Police Department Online Reporting**

We are here to help and serve. Our online reporting system will allow you to provide us information about your situation and connect you with a live officer at a scheduled time to ensure we are providing you the best service possible.

Please select your desired language below:

**Crime In Progress**  
If the crime is currently in progress or involves other incident types please call the non-emergency line (541) 682-5111.  
**Emergency**  
If this is an Emergency please call 911.

Please select a report type below:

- Anonymous Tip Line**  
Anonymous Crime or Drug Tips
- Theft**  
Any type of theft
- Identity Theft**  
Unauthorized use of Debt/Credit Cards or Accounts, Personal/Business information used to fraudulently create accounts, Etc.
- Fraud**  
Scams - Criminal Deception intended to result in financial or personal gain
- Forgery**  
Forged Check(s)

**Documents, Pictures or Videos**  
Please provide any Documents, Pictures or Videos to Support your Case

Select a file to upload. You may upload one file at a time, but can upload an unlimited number of any size.

Choose File | No file chosen

**Appointment Contact Information**  
Please provide the best e-mail and phone number to reach you for this appointment.

E-Mail Address (required) | Mobile Phone Number (required)

Please Select Appointment Type: Phone Call, Zoom Meeting, or No Appointment (required)

Zoom Meeting

**Schedule Contact Appointment**  
Please pick an available date and time for an officer to contact you via Phone or Zoom.

**September 2023**

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Filing a false police report is a crime (ORS 162.275). Please review your information above.




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**DOWNTOWN RESPONSE**  
COORDINATION OF CITY RESOURCES

clean ----- PWE  
safe ----- EPD  
activated ----- LCERS

EPD DOWNTOWN SAFETY TEAM

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# DOWNTOWN RESPONSE INCIDENT COMMAND IMPACTS

A new Downtown **Incident Command** position was created to address issues around safety and cleanliness in the Downtown Eugene area and is responsible for overseeing the Downtown strategic measures in coordination with Downtown Safety Team, other City Departments, local businesses, and partners.



EPD DOWNTOWN YELLOWJACKETS

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EPD DOWNTOWN TEAM  
CO-RESPONDER MODEL  
LANE COUNTY BEHAVIORAL HEALTH



EPD DOWNTOWN SAFETY TEAM

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**EUGENE POLICE**  
COURAGE  
INTEGRITY \* COMMISSION  
EST. 1863

**EPD DOWNTOWN TEAM**  
CO-RESPONDER MODEL  
LANE COUNTY BEHAVIORAL HEALTH



**LANE COUNTY OREGON**



**BJA**  
Bureau of Justice Assistance  
U.S. Department of Justice

**CONNECT AND PROTECT GRANT**  
EPD Awarded \$550,000  
To fund:  
**SECOND QMHP and**  
**PEER SUPPORT SPECIALIST**  
**2025-2026**

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**EUGENE SPRINGFIELD FIRE**  
COURAGE - HONOR - SERVICE

**INCREASED STAFFING**



**EUGENE SPRINGFIELD MEDIC UNIT**

ESF STAFF IN TRAINING

- Continuous Quality Improvement Program Coordinator
- Life Safety Inspector
- Alternative Response Manager

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## CONTINUOUS QUALITY IMPROVEMENT PROGRAM COORDINATOR

Supports development of improvement plans

- Resource deployment
- Response packages
- System performance
- Professional development

Improved survival rates of witnessed cardiac arrests



CONTINUOUS QUALITY IMPROVEMENT PROGRAM COORDINATOR

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## LIFE SAFETY INSPECTOR

A Quantum Leap in Inspection Capacity

Fostering Firefighter Safety

Empowering the Community

Dedicated to

- safety inspections
- fire safety education to occupancies

**61.8% more inspections to date than total inspections completed in 2022**



LIFE SAFETY INSPECTION IN PROGRESS

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# ALTERNATIVE RESPONSE MANAGER

Expected hire date in Fall 2023 to

- Support city-wide alternative service delivery activities
- Analyze current system designs
- Plan for alternative response options
- Oversee CAHOOTS contract

Effective July 1, 2023 – CAHOOTS contract is administered by ESF



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# APPARATUS INVESTMENTS



ESF AMBULANCE

Three ambulances support vision for long-term EMS system redesign

Engine company stabilization



DANEBO STATION: ENGINE COMPANY 8

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# PAYROLL TAX

- Fund collection is on track
- Fund status is steady
- Reaching fund saturation point

**PAYROLL TAX REVENUE FORECAST**

Fiscal Year	Revenue (M)
FY22 (actual)	20.6M
FY23	21.8M
FY24	22.6M
FY25	23.4M
FY26	24.2M
FY27	25.0M
FY28	25.9M
FY29	26.7M

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# MEASURING IMPACT

Objective - To measure the impacts of those experiencing the services

Created Metrics Teams  
**Reviewed Community Desired Outcomes**  
Identified Qualitative & Quantitative Metrics  
Developed Impact Framework

**2021**

Phase 1

Designed Protocols focused on impact not effort  
**Conducted Interviews**

- Included community members where appropriate
- Met with those directly receiving services
  - Parents, clients, business and neighborhood leaders, etc.

Piloted quantitative surveys

**2022**

Phase 2

Cyclical Annual Evaluation Process Began  
July 2023

**2023**

Phase 3

**Establishing Baseline**

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Service Area Metrics Teams<sup>1</sup>  
Established

**112**

Interviews conducted of those  
receiving services

**271**

Surveyed<sup>2</sup>

<sup>1</sup>Metrics Teams included a mix of service area staff and community leaders.

<sup>2</sup>Business Leaders, Neighborhood Associations, Citizen Advisory Board, Community Court Participants, Youth Services Participants and Parents

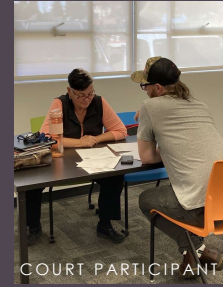
ASSESSING COMMUNITY SAFETY INVESTMENTS

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# INVESTMENT IS MAKING AN IMPACT

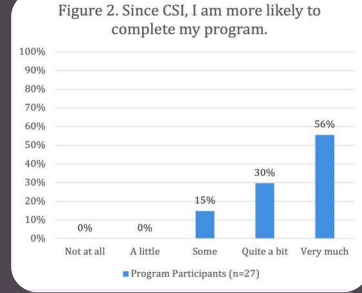
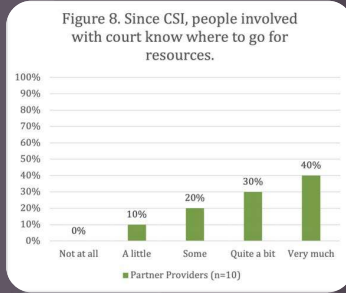
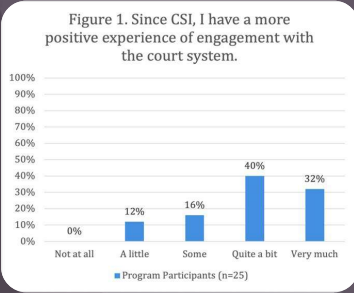
Broad Evaluation Framework Question / Overall Themes

- What impact are community safety investments having on the experience of safety in Eugene?
- What appears to be most effective in influencing the experience of safety in Eugene?



COURT PARTICIPANT

Examples of specific impacts collected from court participants



MEASURING IMPACT (n=25)

MEASURING IMPACT (n=10)

MEASURING IMPACT (n=27)

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# NEXT STEPS & COMMUNICATION

Next Steps

- Phase 3 in Progress: Launched July 2023
- Increasing scale of evaluation year over year
- Capturing new system enhancements and their impacts
- Staff are developing more experience with the framework
- Strengthening investment capacity and responsiveness

Communication

- 500+ people signed up for regular updates
- Staff continue to pursue social media options to better communicate the impacts

MONTHLY NEWSLETTER

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**Community Safety Payroll Tax Service Updates June 2023**

Funded from the Community Safety Payroll Tax, support five service areas in the City of Eugene: Police, Fire and EMS, Behavioral Services, Youth & Teen Engagement Program, and Municipal Court and Prosecutors' Office. If you haven't received them, please email us at [info@csptax.org](mailto:info@csptax.org) or call 541-319-3131 for more information about the City Prosecutors' Office.

**Community Safety Funding: The Heart of the Matter**

Eugene Springfield Fire (ESF) has always focused on improving the safety of our communities. As a result of our continued response to the needs of our community, we have recently received the 2022 Winesap Fire Award for our outstanding service. This award recognizes our dedication to public safety and the high quality of our services. The award is a testament to the hard work and dedication of our staff and the support of our community.

ESF is proud to be recognized for its commitment to public safety and the high quality of its services. The award is a testament to the hard work and dedication of our staff and the support of our community.

**2022 Winesap Fire Award Survival Rates**

Agency	Survival Rate
Eugene Springfield Fire	35.3%
Winesap Fire	28.5%
Other Agencies	25.1%

In its pursuit to continuously improve outcomes for patients, ESF has utilized the Community Safety Payroll Tax funding to create a full-time Quality Improvement Coordinator (QIC) role. The QIC reviews medical cases to assess the efficacy of ESF's strategies and uses that information to create training and update our book and practices.

ESF is part of the Cardiac Arrest Registry to Enhance Survival (CARES), which helps communities enhance survival rates by using data from fire responders and local hospitals to track cardiac arrest outcomes. Our QIC uses the CARES registry to track outcomes for patients who received CPR/AED interventions from our crews and the public prior to arrival at the hospital. The QIC uses this data and collaborates with Training Section staff to create new training experiences for first responders that respond to our calls at these critical locations and incorporate the newest and most impactful medical practices.

In addition to improvements and training implemented by the QIC, ESF began using grandfaded LUCAS 3 devices, which help crews deliver continuous CPR without interruption. ESF is proud of our QIC and the incredible impact their work has had on survival rates of cardiac arrest patients.

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