


Urgent Community Needs - Downtown and Public Spaces Update


February 24, 2025

Michelle Parkins
Planning & Development

Ray Brown
Eugene Police




1



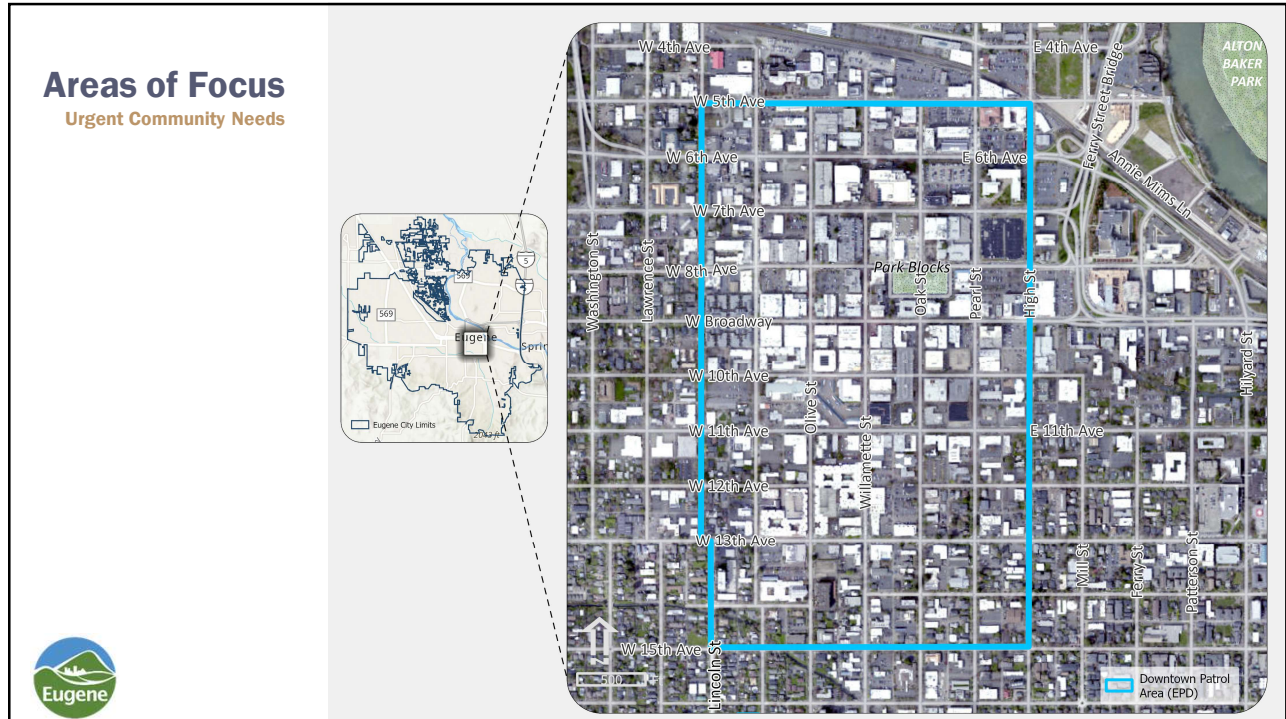
Downtown Incident Commander

Alternative Response Coordinator

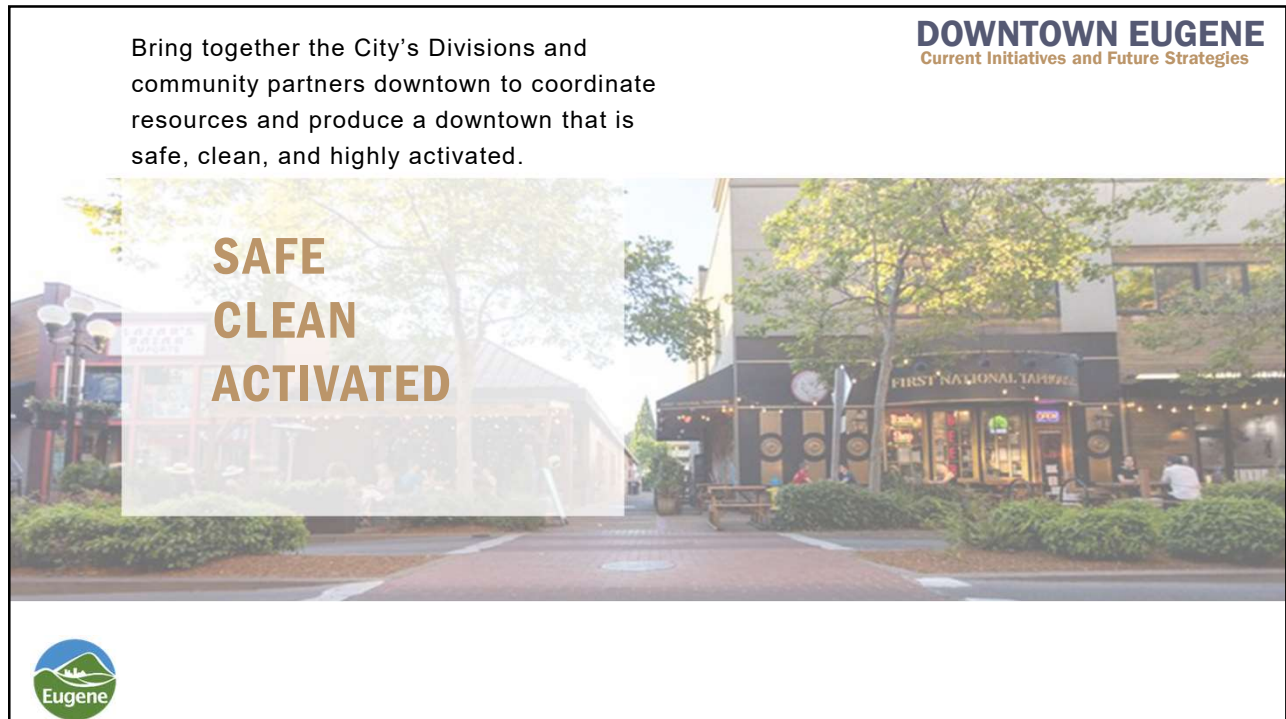
Public Spaces Team Incident Commander



2



3



4



5



2025 Downtown Police STAFFING

- 2 Officers Mon-Wed 0800-1800
- 2 Officers Wed-Sat 0800-1800
- 2 Co-Responder Teams
- Beat Officers for swing shift

Downtown Patrol Team



6







Downtown
Co-Responder
Teams

Pilot program launched April 2024
1st Officer + QMHP team

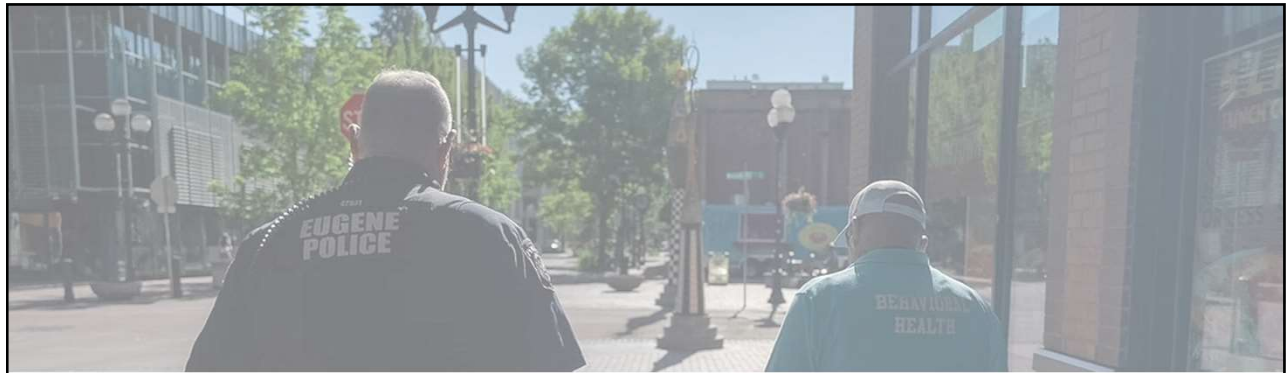
Program expansion underway
2nd Officer + QMHP team +
Peer Support Specialist








7



FIRST
DOWNTOWN
CO-RESPONDER
TEAM LAUNCHED
IN APRIL

432 Total contacts
23 Forensic Intensive Treatment Team (FITT) Screenings
11 Clients into FITT
5 Clients housed
43% of contacts are not interested in services



8

Volunteers

Tues – Wed – Fri 1100-1400

Friday Art Walk | Saturday Market

Special events (*Halloween Parade*)

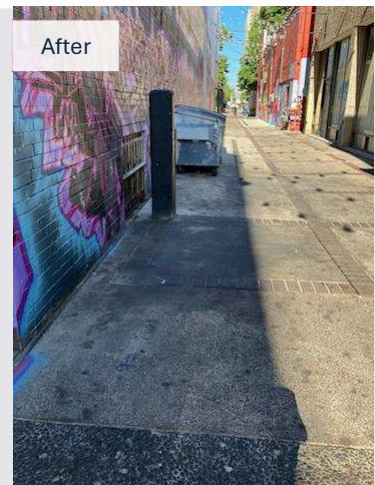
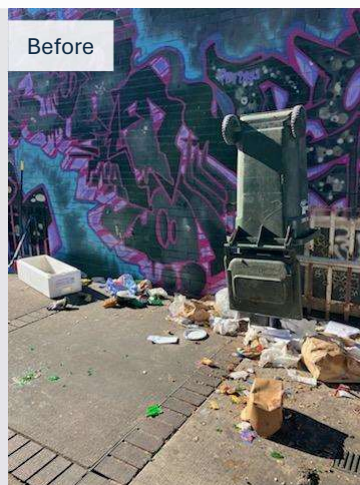


9

9

Rapid Response Clean Team

3 limited duration staff
Mon-Sat



10

Downtown Watch

Online Reporting: www.eugene-or.gov/reportconcerns

11

DOWNTOWN EUGENE
Current Initiatives and Future Strategies

Activation and Place Making

- › Farmer’s Market Pavilion
- › Event Contracts with partners and vendors
- › Kesey Square & Park Block
- › Halloween Parade



12

DOWNTOWN EUGENE

Current Initiatives and Future Strategies

Crime Prevention through Environmental Design


- › New trash bins downtown and in park blocks
- › Concrete grinding, and replacement to address trip hazards
- › Landscape improvements
- › Tree trimming for light and visibility

13

Efficiencies and Improvements

- › Develop a strategy for Weekend presence
- › Continue Crime prevention through environmental design
- › Marketing for Activation
- › Expand Rapid Response Clean Team with demand
- › Co-Responder efficiencies
- › Downtown Services




14

Coordinated Efforts



15

2024 CRIME STATISTICS

- Criminal Trespass: -8% vs 2023
- Dispute: 1.4% vs 2023
- Disorderly Subject: -17.2% vs 2023
- Check Welfare: -9.5% vs 2023
- Overdose Calls: -3% vs 2023
- Total Calls for Service: -5%



16



17



18



To support the City's mission of making Eugene a safe, dynamic, and livable community

The Public Spaces Team's mission is to provide structured support for responding to community needs and requests around the impacts of unhoused community members.



Responding to Urgent Community Needs

We prioritize crisis that are, or may become problems impacting health, safety and welfare.



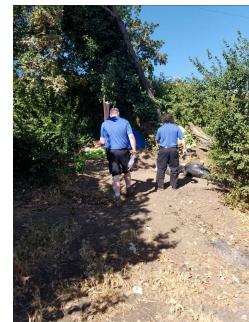
Park Ambassadors (PA)



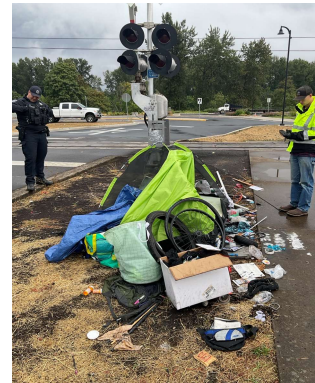
Illicit Activities (IA)



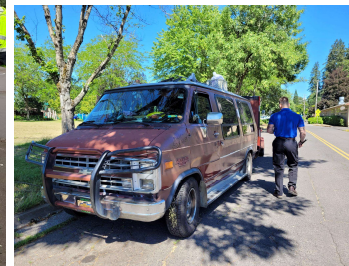
Right of way Clean up (ROW)



Neighborhood Service Officers (NSO)



Housing Support Officers (HSO) providing overwatch for Right of way Clean up (ROW)



Neighborhood Service Officers (NSO)



Urgent Community Needs

City teams are limited by staff capacity and need to prioritize response for the most serious impacts to public safety, sanitation and access to public spaces.



Parks Illicit Activities Team Clean up under bridge adjacent to waterways



Park Ambassadors response to camps and debris on and adjacent to multi-use paths



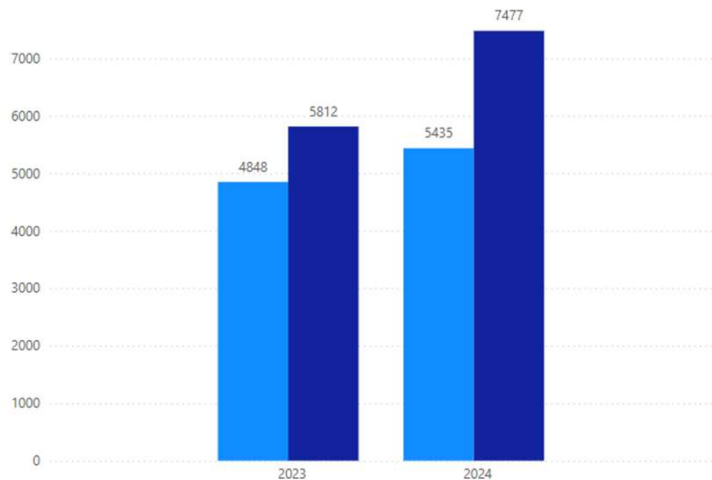
EPDs Housing Support and Park Resources Officers are also key in responding and resolving situations.



Community Concern Response January 1st , 2023- December 31st , 2024

Requests For Service and Work Orders Created by Year

● Requests For Service ● Work Orders Created



Safer & Cleaner Travel Lanes & Stormwater Systems

- Public Works Maintenance Right of way cleanup team removed over **6,000** yards of debris from the public right of way
- Park and Open Space's Illicit Activities and Park Ambassadors' teams removed close to **3,500** yards of debris from the park system



23



24

Report concerns: www.eugene-or.gov/reportconcerns

Planting Strip Ordinance

Connect to Resources

Home • Government • Departments • Planning and Development • Community Development • Housing and Human Services Programs • Homelessness • Report Concerns

Report Concerns

Eugene City Code 8.015 prohibits camping in public right-of-ways, parks and other publicly owned property. The City recognizes this is a very challenging issue and works with local partners toward solutions that balance neighborhood livability, safety, health, and compassionate and humane responses to homelessness. Limited staff capacity may require the City to prioritize response to unsanctioned camping based on the severity of health, safety and environmental impacts, impediment to right-of-way access, and interference with operation of schools, businesses and shelter sites. Posting and removal of unsanctioned camps is suspended during certain extreme weather conditions.

If you are witnessing an emergency or a crime in progress, call 911.

IN VEHICLES

ALONG STREETS/ PUBLIC PROPERTY

IN PARKS

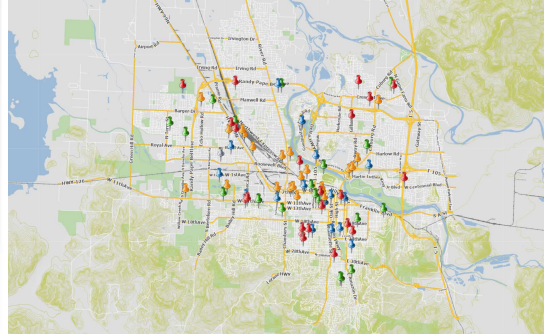
ON PRIVATE PROPERTY

DOWNTOWN

Check on Status of Request

23903189020

To check on the status of a request, please enter the Request ID below.



25

Thank you!

Questions?



26